



07, December, 2020

Dear Customer,

We are pleased to inform you that the following services are being offered to ICICI Bank's customers (senior citizens, differently abled (including visually impaired) and inform people (having medically certified chronic illness or disability) for transactions pertaining to their own account(s) only across all branches under Door Step Banking facility w.e.f. 25, 01, 2018.

List of services offered:

- Cash deposition
- Cash withdrawal
- Delivery of Demand Draft/ Pay Order
- Cheque deposition
- Submission of KYC documents
- Submission of life certificate.

Kindly note that the branch has dedicated counters for senior citizens which will also serve as counter for differently abled persons.

For more details, kindly contact the Branch Manager or Deputy Branch Manager of the branch.

You may contact our phone banking officer on the below mentioned numbers to raise a request.

Personal Banking: 1860 120 7777

Wealth / Private Banking: 1800 103 8181

Sincerely,

Authorized Signatory