

Stay Connected

Service Request No.:

Date:

D	D	M	M	Y	Y	Y	Y
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(Update your latest contact details/Address/PAN/Date of Birth/ Aadhar Number – For Resident Individuals)

Customer Details: Customer ID

☐ Bank Account 1: ☐ Demat Account:

☐ Bank Account 2:

[illegible][illegible]

(Please fill in all the details in CAPITAL LETTERS and use BLACK INK only. Fields with(*) are mandatory)

*Name:
 (Primary Applicant): First Name Middle Name Last Name

Customer Declaration: Please update my/our records with your bank for the accounts that are held by me/us. Please tick the appropriate mailing address

☐ **New Communication Address:**[illegible][illegible][illegible][illegible]

I confirm having checked my mobile number, the number is updated in the Banks records for sending any communication related to my account, as well as transaction advises. I also authorize the bank to contact me on the above mentioned number for verification call back or checks to confirm the veracity of any transaction, as deemed fit by the bank. I confirm that the said mobile number is held by me and is not in use by any third party and I undertake that I shall duly and promptly inform the bank if and when my mobile number changes.

[illegible]

I wish to register for E-mail statement: ☐ Yes ☐ No

*If your new communication address is different from your permanent address, please give the details below:

☐ **Permanent Address:**[illegible][illegible][illegible]

For change of address, please submit relevant address proof which will be verified with the original by officials.

(A) I wish to update details in my ICICI Prudential policy number: Yes ☐ No ☐

(B) Date of Birth:

D	D	M	M	Y	Y	Y	Y
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(C) **PAN Updation:** Please update my PAN

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 in the above mentioned account. (The copy of PAN as document proof is enclosed is for the Bank's records)

(D) **Passport Number:**

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Expiry Date:

D	D	M	M	Y	Y	Y	Y
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(E) **Unique Identification number (Aadhar) Updation:** Please update my Aadhar Number [] [] [] [] [] [] [] [] [] []
in the above mentioned Savings/ Demat/ Loan account. (The copy of Unique ID card as document proof is required)

Terms & Conditions for Aadhaar Updation

1. Authentication and Updation of Aadhaar in following accounts:

I hereby provide my voluntary consent and authorize ICICI Bank for:

- A) Authenticating me with UIDAI's Aadhaar based authentication system;
- B) Updating my Aadhaar details for the list of accounts maintained with ICICI Bank and as mentioned above;
- C) Using my registered mobile number to receive SMS alerts from ICICI Bank regarding Aadhaar; and
- D) Using, exchanging and sharing my Aadhaar details with the concerned regulatory and / or statutory authorities as may be sought by them and / or required under applicable law/s.

2. Sharing of Information:

- A) ICICI Bank has informed me that my biometric details shall not be stored by ICICI Bank and shall not be shared with any third party except as provided under applicable laws and shall be submitted to Central Identities Data Repository / Unique Identification Authority of India (UIDAI) for purpose of authentication.
- B) I understand and agree that the nature of information which may be shared by UIDAI with ICICI Bank upon authentication shall be in nature of my demographic information including email id and mobile number which ICICI Bank will use for updating my Aadhaar details in the list of accounts maintained with ICICI Bank and as mentioned above.

3. Purpose

- A) ICICI Bank has informed me & I am fully aware that my Aadhaar details and identity information would only be used for Yes/No authentication facility (using demographic, OTP, biometric or multi-factor authentication) or e-KYC authentication facility (using OTP or biometric authentication) , as may be applicable and/or for Re-KYC and/or updation of Aadhaar details in the list of accounts maintained with ICICI Bank and as mentioned above.
- B) My Aadhaar information submitted to ICICI Bank herewith shall not be used for any purpose other than mentioned above.

Checking your account balance or requesting a mini statement, banking is now easy as messaging a friend. With SMS, you can stay in touch with your account with just a few key words. Simply SMS the following keywords to 9215676766

- Balance Enquiry : IBAL
- Last 3 transactions : ITRAN
- Cheque Status Enquiry : ICSI Cheque No.
- Stop Cheque Request : ISCR Cheque No.
- Cheque Book Request : ICBR
- View Presented Bills : IVIEW (space) Biller Nickname

4. I hereby understand that my request for updation of Aadhaar details in the aforementioned accounts will be processed within 7 working days. The request will not be processed, if:
- Aadhaar details provided by me are incorrect / incomplete;
 - My Aadhaar details, do not match with details available with UIDAI as a result of which authentication with UIDAI fails; and
 - Technical failures while authenticating Aadhaar with UIDAI.
5. All the above information, furnished by me to ICICI Bank is true, correct and complete. ICICI Bank does not take any responsibility and shall not be held liable for any claims whatsoever, should the details provided by me are incorrect/ incomplete.
6. In case of any correction, dispute, query or complaint regarding the Aadhaar updation, customer(s) are requested to address the same to phone banking team of ICICI Bank or visit the nearest ICICI Bank branch.
- ☐ I hereby agree that I have read and understood the above mentioned terms and conditions and hereby give my voluntary consent to the above mentioned terms and conditions pertaining to Aadhaar updation including but not limited to terms related to authentication and updation of Aadhaar details, sharing of information and purposes thereof.

I/We hereby understand that:

- All the particulars filled in the form are true, correct, complete and up-to-date in all respects and no information is withheld
- I/We understand that certain particulars given by me/us are required as per the operational guidelines governing banking companies
- ICICI Bank reserves the right to reject the request for updating Change of address / Mobile number/E-mail ID / PAN updation / Aadhar Number / Mobile Banking facility for one or more of the products / services without assigning any reason
- If incomplete or inaccurate information is given, ICICI Bank, before rejecting/accepting any of the above request for any of its products, has the right to ask for additional documents
- It is my/our responsibility to inform ICICI Bank immediately if there is any change in the address/ E-mail ID mentioned herein and to provide further information as may be required by ICICI Bank
- Mobile Banking facility is not offered for jointly operated accounts
- I/We confirm and undertake that I/We have read and understood the Terms and Conditions governing the mobile banking facility of ICICI Bank as mentioned/specified on www.icicibank.com
- I/We hereby declare that all details provided in this form are true and correct; supported by valid documents enclosed with this form. I/We accept and agree that this declaration shall be in addition to any other declaration provided by me/us with respect to the facility provided by ICICI Bank Ltd and agree to indemnify and keep ICICI Bank Ltd indemnified from any loss, damage, claim action, costs, charges and expenses which ICICI Bank may suffer or incur as a result of any defect/misrepresentations made by me/us in the above declaration.

#I confirm that I have the necessary authority/mandate from all the joint account holders to sign this declaration on behalf of myself and all the joint holders for all the products and services mentioned herein.

Customer Signature (s) :

Signature

Name

*(Primary Applicant)

Signature

Name

*(Joint Applicant 1)

Signature

Name

*(Joint Applicant 2)

Branch Use Only

Declaration by Branch Official – I confirm

- ☐ The details match with the Bank's records
- ☐ The applicant(s) signed in my presence and the signature(s) have been verified with the Bank records
- ☐ Documentary proof is enclosed
- ☐ All documents are verified with original and attested
- ☐ Account is not Inactive / Dormant / Frozen / in Debit balance
- ☐ Address change authorised
- ☐ Identity proof is attached for the mobile banking facility
- ☐ For ICICI prudential policy address updation, applicant's address proof obtained additionally
- ☐ For updation in Demat account / I-direct account
- ☐ Customer called on old mobile no _____ and new mobile no _____

• Linked Bank Account No. _____

• Trading user ID (for ICICI Direct.com account only) _____

Employee ID: _____ Date of call: _____

Signature of Bank Official: _____ Time of call: _____

Remarks: _____

ICICI/RSPPG/V13.0/318/LIAB/STAYCONNECTED

Bank
Seal

Acknowledgement Slip (To be filled by the Bank staff)

Received from _____ Ac/ No./ Policy No. _____

Date:

D	D	M	M	Y	Y	Y	Y
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for change of address contact details/e-mail/PAN/Mobile alert/Aadhar number for your:

☐ Bank Account ☐ Demat Account ☐ ICICI Direct ☐ Credit Cards ☐ Loans ☐ ICICI Prudential policy

The necessary changes will be carried out in the Banks records only for the account mentioned above.

ICICI Bank (Branch Name): _____ Signature of Bank Official: _____

Bank
Seal