Most Important Terms and Conditions

To get the complete version of Debit Card terms and conditions, please visit www.icicibank.com

Book My Show

- Get 25% discount on movie tickets purchased at www.bookmyshow.com on first come, first-serve basis
- Discount amount cannot exceed ₹200 per month
- Cardholder can avail of the offer for maximum 2 discounted transactions per month and on purchase of minimum 2 tickets, per transaction
- The capped amount is subject to change from time to time
- This offer will not be valid on premium recliner seats, sofa seats and lounges.

INOX Movies

- Get 25% discount on movie tickets purchased at INOX movies on first come, first-serve basis
- Discount amount cannot exceed Rs 100 per transaction
- Cardholder can avail of the offer for maximum 2 discounted transactions per month and on purchase of minimum 2 tickets per transaction
- Offer is valid only on tickets purchased through www.inoxmovies.com, mobile website or app or at select Inox movie box offices
- Offer is not applicable for special screens like - IMAX, 180 degrees and Cine Diner

Built-in Card Protection Plan and Road Side Assistance Program powered by CPP

- Your Sapphiro Debit card comes with built in Card Protection Plan and Road side assistance program powered by CPP.
- To know more about features and terms & conditions of the program please visit https://www.icicibank.com/personal-banking/cards/debit-card/sapphiro

Reward Points

- Earn 4 reward points on domestic and 8 Reward Points on international transactions on every ₹200 spent.
- Please visit www.icicibank.com for more details.

Airport Lounge Access Program

- Cardholder can avail of 4 complimentary lounge access to all participating airport lounges and the program.
- For newly upgraded customers, the feature will not be available in the first calendar quarters, including the calendar quarter of upgrade. To avail of 2 complimentary lounge access, cardholder will be required to spend ₹0,000 in the previous calendar quarter and consecutively for all calendar quarters.
- Eligible cardholder will be allowed access to all participating airport lounges under the program.

- To access the participating airport lounge, ICICI Bank Debit Card must be validated at the point of entry by swiping a transaction of a nominal ₹2 for Visa and MasterCard Debit Card. Customers will be denied free entry, if the card is not approved by the Issuer Bank.
- Usage of participating airport lounges under this program is subject to maximum 2 free access per quarter per card and any attempted uses beyond such access quota will be rejected by the participating airport lounge
- All accompanying children (where permitted) will be subjected to full guest fee unless otherwise stated
- Cardholder must carry a valid boarding pass in order to avail of free access
- For complete list of participating lounges, please visit www.icicibank.com

ICICI Bank reserves right to extend, modify or cancel any feature, benefit or privileges offered with the Debit Card at its sole discretion without prior notice.

ICICI Bank Prescribed Terms and Conditions:

- ICICI Bank/alliance partner reserve the right to modify/change any of the terms applicable to the offer without assigning any reasons or without any prior intimation whatsoever. ICICI Bank also reserves the right to discontinue the offer without assigning any reasons or without any prior intimation whatsoever.
- Any dispute or claim regarding the goods, services and discount must be resolved by the cardholders with alliance partners directly without any reference to ICICI Bank.
- ICICI Bank shall not be liable in any manner whatsoever for any loss/damage/claim that may arise out of use or otherwise of any goods/services/discount/gift vouchers availed by the cardholders under the offer provided by any alliance partners.
- ICICI Bank reserves the right to disqualify any alliance partners or the cardholders from the benefits of the offer, if any fraudulent activity is identified as being carried out for the purpose of availing of the benefits under the offer or otherwise by use of the card.
- The cardholder shall be bound by the terms and conditions stipulated by the alliance partners in this regard
- If ICICI Bank customer ceases to be ICICI Bank cardholder at any time during the currency of the offer period, all the benefits under the offer shall lapse and shall not be available to ICICI Bank cardholder.
- ICICI Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services or the assured gift/prices offered by the alliance partners. Any dispute for claim regarding the goods, services and assured gift/prices must be resolved by the cardholders with the alliance partners directly without any reference to ICICI Bank.
- The cashback/discount/assured gift/price is sponsored by the alliance partner and the cardholder shall be bound by the terms and conditions stipulated by the Alliance Partner in this regard.

- ICICI Bank shall not be held liable for any delay or loss that might be caused in delivery of the goods and services or the assured gifts/prices.
- The program/offer is not available wherever prohibited and/or on merchandise/products/services for which such programs cannot be offered for any reason whatsoever.

Fee and Charges:
₹1,999/- plus 18% GST (1st year)
₹1,999/- plus 18% GST (2nd year onwards)
Rewards Redemption Handling Fee: ₹99 (excluding GST) /-

Billing Address:
ICICI Bank Towers, Bandra Kurla Complex, Mumbai 400051

Toll Free Number:
1800 1080

Email Id:
Customer.care@icicibank.com

Grievance Redressal and Compensation Framework:
For any complaint, please contact respective branch or drop a mail to customer.care@icicibank.com.